## **Trustee Board - Minutes 26 July 2016**



In Attendance:		
Trustees	Non-Trustees	
Kira Cox (KC) – Chair		
Pranay Raj Shakya ( <b>PS</b> ) (via Skype)		
Ayo Akinrele (AA) (via Skype)	Richard Hughes (RH) – Student Advice &	
	Representation Coordinator	
Justine Dyson (JD)	Phil Benton (PB -Acting General Manager)	
Alan Roberts (AR)		
Carys Jones (CJ)		
Kofi Bediako (KB)		

No.	Agenda Item	Action Responsibility & Date by
1	Welcome from Chair	
	Chair opened meeting	
	Apologies –Ian Fisher, Malika Pache, Charli	
	Chair confirmed meeting was quorate	
2	Conflicts of Interest	
	There were none	
3	Minutes from last meeting	
	Agreed as a true and accurate	
4	Matters Arising	
	KC noted the appointment of the new Sports	
	Administrator who will take up their post on 15	
	September. AA asked a question about how the final	
	recruitment decision had been reached. KC noted that	
	there had been 9 questions to each candidate, marked	
	out of 5, and then the scores were reviewed in an in-	
	depth discussion between the panel prior to a decision	
	being made.	

	PB noted that no progress had yet been made with the	
	external Trustee recruitment process	
	Updates on the staffing discussion held at the previous	
	Board were given at the end of the meeting in a	
	confidential note.	
5	Union Update (paperTB160)	
	omon opaute	
	KC introduced the paper and highlighted key aspects that had	
	changed since the May Board meeting including:	
	The Union being shortlisted for the NUS Small and Specialist SU	
	of the Year;	
	The Officer team being asked to make the opening speech at the SU2016 event; and	
	The Advice Service passing 400 visitors since it opened.	
	The Navice Service passing 100 visitors since it opened.	
6	Staff Performance Monitoring (paperTB161)	
	AA requested that this element of the meeting be restricted to	
	Trustees only, so both PB and RH left the room.	
	See reserved minutes	
	See reserved minutes	
7	Chustonia Plana Vanu 2 MPIa (nanerTR162)	
7	Strategic Plan, Year 2 KPIs (paperTB162)	
	DD and KC presented a report outlining the revised KDIs for V2	
	PB and KC presented a report outlining the revised KPIs for Y2 and Y3 of the strategic plan based on known performance	
	during 2016/17. The report indicated where KPIs had been	
	revised up or down according to performance.	
	There was some discussion about the use of an annual survey	KC / PB
	to measure a number of KPIs, and the phrasing of those KPIs. It	NO / 13
	was agreed that the annual survey needed to be run in January	
	rather than May each year, and the language of the measures	
	being tested needed tidying up in to a consistent format.	
	There was also some discussion around the KPI relating to	
	Green Champions, and the need to reframe the outcome being	AA / SC
	measured so that it can become an actively monitored	
	objective. It was agreed that the measurement should be	
	based on the Union's performance in the Green Impact Awards	
	process.	
	F	

## 8 Volunteer Strategy (paperTB163)

KC presented the report on behalf of the Student Activities & Engagement Coordinator.

AR noted comments at previous Board meetings over the value for money obtained from using the Volunteering Liverpool web platform, and the need to consider its further use if its retention is being proposed.

CJ asked if the proposed strategy was a pilot process as she had concerns over the additional workload responsibility for staff? KC agreed that may be the case, but as there were KPIs associated with volunteering in the strategic plan, the Board would be able to monitor the success or otherwise of the strategy through those reports.

The paper was approved.

## 9 | Budget 2016/17 (paperTB164)

PB presented the revised version of the budget to take account of changes identified at the previous Board meeting relating to Events and Marketing and to account for additional costs related to staffing decisions discussed elsewhere on the agenda.

The Board approved the revised budget.

## 10 Advice Service Report (paperTB165)

RH presented a report summarising the work and achievements of the Advice Service over the last two years. The report also covered the impact on the service of the departure of the University's Welfare & Benefits Advisor, and laid out three options for the Board to consider about the service's future development.

Following an in-depth discussion, the Board agreed to pursue option 3: broaden the range of advice the Service offered, to account for the departure of the University's Advisor. The Union's Advice Coordinator could recruit, select, induct, train and supervise three part time volunteer student paralegals. In the meantime, this

	additional facility should be highlighted as a good will gesture to the University and use it in representations for a meaningful general increase in our block grant.	RH
	The Board decided to hold an interim review of progress in January 2017.	RH/CB
11	Course Rep Survey Report (paperTB166)	
	RH presented the report and highlighted the successes within the Course Rep Training Programme during 2015/16.  The high satisfaction score was specifically referenced, and PS further highlighted some of the developments planned for 2016/17.	
	The Board noted the report.	
12	Christian Union Bank Account (paperTB167)  KC outlined a report from the Student Activities &  Engagement Coordinator summarising the issues between the Union and the CU over the society holding a bank account of their own outside of the Union's financial regulations.	
	In discussion the Board felt that the risks posed outweighed the justifications given by the CU, but noted that this could be handled as a matter of improving service delivery to the society.	
	It was agreed that the Union should check with Liverpool SU how they manage their CU's financial needs, and subject to their reply, indicate to the society that they could no longer hold a separate bank account. However, in doing so, the Union would work with the society to improve its engagement with the financial regulations, and work on what adaptations were required on both	
	sides to deliver an effective service.	RH

13	Financial Year End Issues (paperTB168)	
	PB presented a paper making the Trustees aware of key	
	changes required by the adoption of FRS102 and the 2015	
	charity SORP in the year end accounts.	
	Specifically, the Board were asked to note the impact on	
	the balance sheet of declaring the Net Present Value of	
	the Union's pension deficit payments to the Students'	
	Union Superannuation Scheme.	
	The Trustees noted that the Union would be carrying a	
	liability of c. £183k on the balance sheet, reducing its	
	reserves to a negative figure of c£30k.	
14	Reserved Items	
	Certain matters relating to the employment of staff were	
	discussed and resolved.	

Chair closed the meeting.

Date of next meeting: 10 October 2016